



# How to stream to the cloud using a 4G camera (iPhone/iPad)

*These steps were written for Bounce Viewer - iOS version 3.0.0*

*Updated as of March 27th, 2018*

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<b>Requirements</b>	<b>3</b>
<b>How to start streaming from the 4G camera</b>	<b>4</b>
<b>Who can receive the videos shared to the cloud?</b>	<b>6</b>
<b>How to start downloading video</b>	<b>8</b>



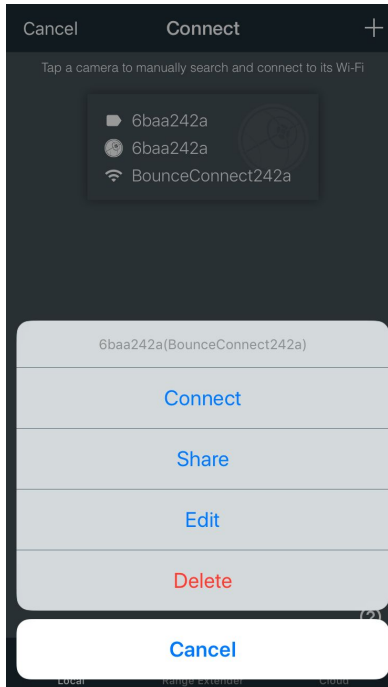
## **I. Requirements**

- Bounce Viewer app for iOS version **3.0.0** or later
  - <https://itunes.apple.com/us/app/bounce-viewer/id1001843752?mt=8&uo=4>
- 4G camera with software version **M1.0.10/I1.0** , **1.10.26** or later

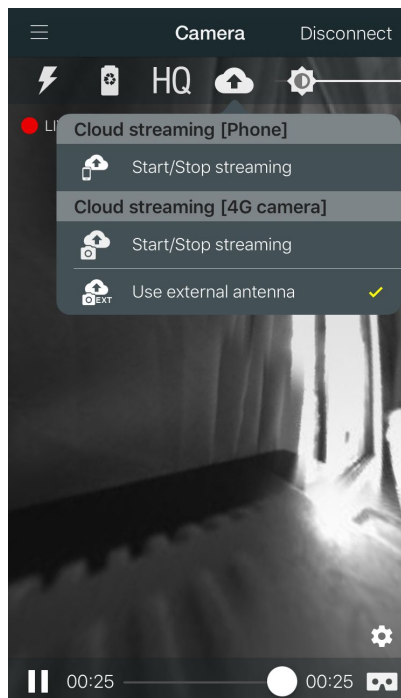


## II. How to start streaming from the 4G camera

1. Connect to the camera using the camera's WiFi (the regular/local connection).

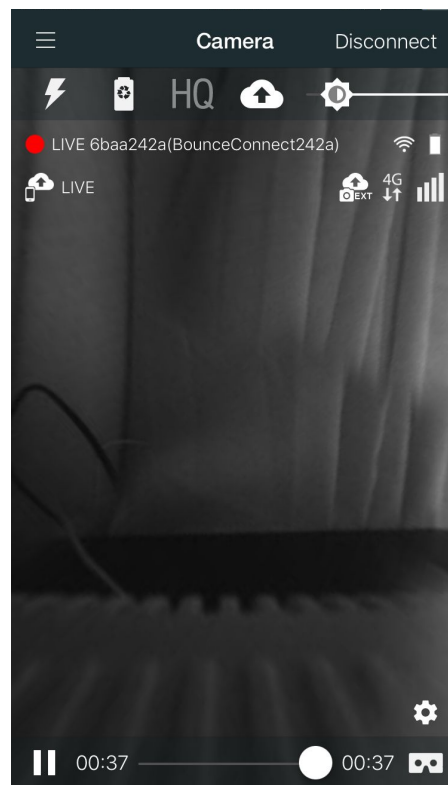


2. Once connected, **find and tap** the **cloud** button as shown below:





3. Under the **Cloud streaming [4G camera]** section, tap the option **Start/Stop streaming**. This will send a command to the 4G camera to start streaming.
  - a. **Note:** the 4G camera is setup to start streaming by default when turned ON.
4. When successfully streaming to the cloud, you will see an indicator with a **cloud+camera** icon at the right of the screen as shown below:



5. **To stop**, click the **cloud-button** and tap the option **Start/Stop streaming** again . The indicator will no longer be visible in the screen.

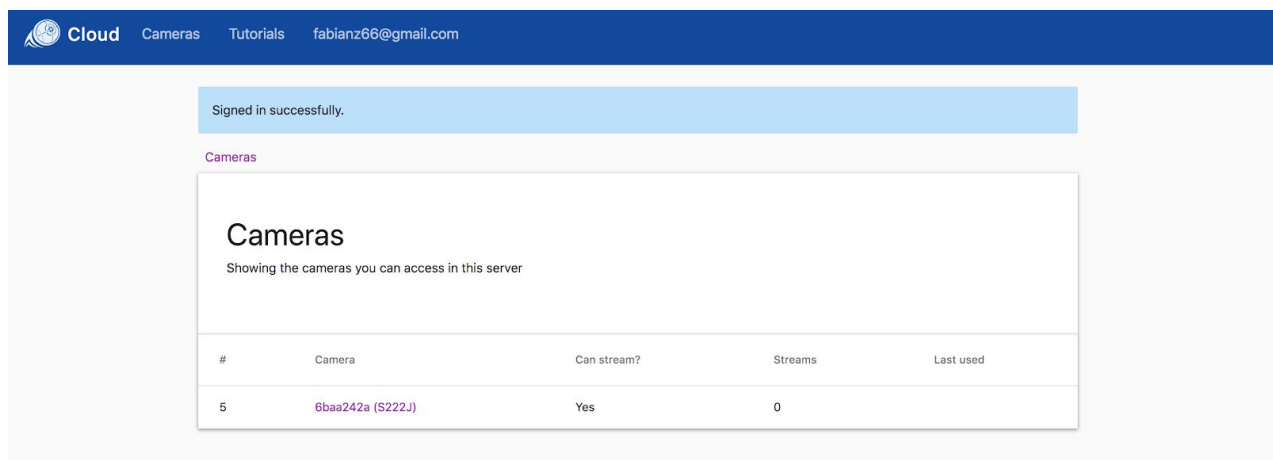


### III. Who can receive the videos shared to the cloud?

- You must have internet access and a web browser for these next steps.

Each camera has a list of **members**. Members are users allowed to upload and download video from it. Members can be **regular** or **admin**. Both can upload and download video, but **admin** members can add (or remove) other members.

1. Login at [https://cloud.bounceimaging.com/users/sign\\_in](https://cloud.bounceimaging.com/users/sign_in)
2. After login you will be redirected to the **cameras management screen** <https://cloud.bounceimaging.com/spheres>. In here, you will see the cameras you are member of, as seen below:



- a. If you don't see your camera listed, contact us at [help@bounceimaging.com](mailto:help@bounceimaging.com).
3. Open the **camera screen** by clicking the serial number of the camera.
4. To add a member to the camera, click the **ADD** button under the Memberships section.
  - a. If you don't see the **ADD** button it means you are not an **admin** member of the camera. If you think this is a mistake, contact a member admin of the camera or contact us at [help@bounceimaging.com](mailto:help@bounceimaging.com).



The screenshot shows the 'Cloud' interface for camera '6baa242a'. The top navigation bar includes 'Cloud', 'Cameras', 'Tutorials', and the user 'fabianz66@gmail.com'. The main content area is titled 'Cameras » 6baa242a' and contains two sections:

- 6baa242a (S222J)**: This sphere is allowed to stream. Subscription ends: April 18, 2018 6:00pm. Remaining time: 25 days. A 'SUBSCRIPTIONS' button is present.
- Memberships**: An 'ADD' button is shown. Below it, a table lists users allowed to upload/download streams using this sphere.

#	Email	Role		
12	fabian.zamora@bounceimaging.com	admin	<a href="#">Edit</a>	<a href="#">Remove</a>
29	fabianz66@gmail.com	admin	<a href="#">Edit</a>	<a href="#">Remove</a>

5. In the **create membership screen**, select the user you want to add, its role and click save.

The screenshot shows the 'Cloud' interface for camera '6baa242a' in the 'Add membership' screen. The top navigation bar includes 'Cloud', 'Cameras', 'Users', 'Devices', 'Tutorials', and the user 'fabian.zamora@bounceimaging.com'. The main content area is titled 'Cameras » 6baa242a » Add membership' and contains a 'Create membership' form:

- Create membership**: By adding a new user, you are giving permission to receive video streamed to the cloud from this camera. **Regular**: can receive the video streamed to the cloud. **Admin**: can receive the video and can add/remove other users.
- User**: fabian.zamora@bounceimaging.com (dropdown menu)
- Role**: regular (dropdown menu)
- Buttons: **SAVE** and **BACK**

6. You should see the user you just added listed under the Memberships section.



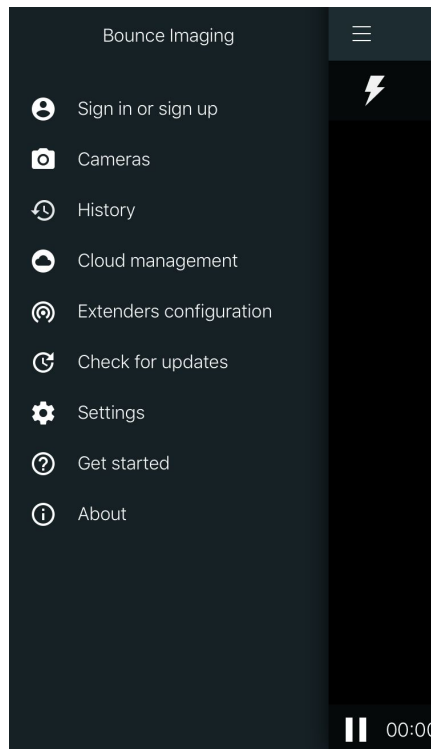
7. The new user is now able to upload and download videos using the camera.

#### IV. How to start downloading video

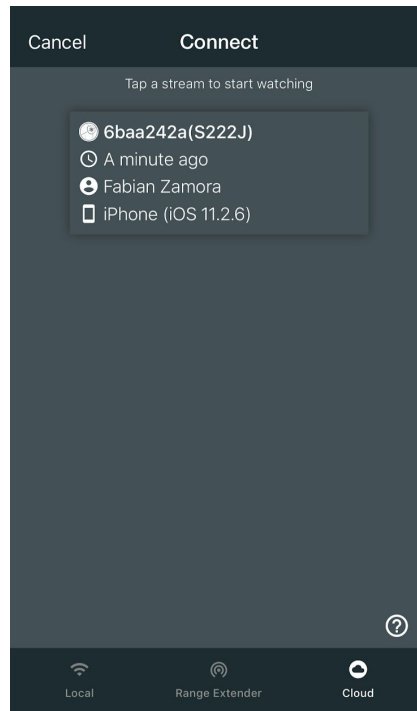
- You must have internet access in your iPhone/iPad for these steps.

To receive the video streamed over the cloud from a camera, **you must to be logged in with a user account that is a member of the camera.** (See section II).

1. Go to the cameras screen of the app. **Menu (top left) -> Cameras:**



2. Click **Connect** and select the **Cloud** tab. You will see the available streams you have access to.



3. Tap on the stream you want to connect to in order to start downloading the video.

