



How to stream to the cloud with an iOS device (iPhone/iPad)

These steps were written for Bounce Viewer - iOS version 3.0.0

Updated as of April 9th, 2018

For questions contact us at:

help@bounceimaging.com

fabian.zamora@bounceimaging.com



Requirements	3
How to sign up / sign in	4
Who can receive the videos shared to the cloud?	5
How to start uploading video	7
How to start downloading video	8



I. Requirements

- iOS device (iPhone or iPad) with **cellular network** (4G/LTE) and **iOS version 9 or later**.
- Bounce Viewer app for iOS version **3.0.0** or later
 - <https://itunes.apple.com/us/app/bounce-viewer/id1001843752?mt=8&uo=4>
- Bounce camera with software version **M1.0.9/I1.0** , **1.6.20** or later



II. How to sign up / sign in

- You must have internet access in your iPhone/iPad for these steps.

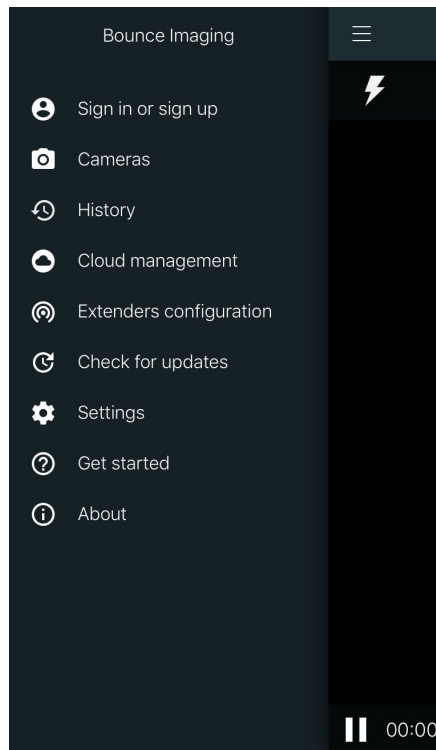
To start using the cloud streaming service, you need to create an account.

1. You can create one in the app from the **Menu (top left)** -> **Sign In or sign up** option.

- a. You can also create an account in our website

https://cloud.bounceimaging.com/users/sign_up.

2. After you created an account, make sure to confirm your email and then proceed to **Sign in**.





III. Who can receive the videos shared to the cloud?

- You must have internet access and a web browser for these next steps.

Each camera has a list of **members**. Members are users allowed to upload and download video from it. Members can be **regular** or **admin**. Both can upload and download video, but **admin** members can add (or remove) other members.

1. Login at https://cloud.bounceimaging.com/users/sign_in
2. After login you will be redirected to the **cameras management screen** <https://cloud.bounceimaging.com/spheres>. In here, you will see the cameras you are member of, as seen below:

#	Camera	Can stream?	Streams	Last used
5	6baa242a (S222.J)	Yes	0	

- a. If you don't see your camera listed, contact us at help@bounceimaging.com.
3. Open the **camera screen** by clicking the serial number of the camera.
 4. To add a member to the camera, click the **ADD** button under the Memberships section.
 - a. If you don't see the **ADD** button it means you are not an **admin** member of the camera. If you think this is a mistake, contact a member admin of the camera or contact us at help@bounceimaging.com.



The screenshot shows the 'Cloud' interface with a navigation bar containing 'Cloud', 'Cameras', 'Tutorials', and 'fabianz66@gmail.com'. The main content area is titled 'Cameras » 6baa242a'. It contains a card for '6baa242a (S222J)' with the text 'This sphere is allowed to stream', 'Subscription ends: April 18, 2018 6:00pm', and 'Remaining time: 25 days'. Below this is a 'SUBSCRIPTIONS' button. The second card is titled 'Memberships' and has an 'ADD' button. Below the button is the text 'Users allowed to upload/download streams using this sphere' and a table with the following data:

#	Email	Role		
12	fabian.zamora@bounceimaging.com	admin	Edit	Remove
29	fabianz66@gmail.com	admin	Edit	Remove

5. In the **create membership screen**, select the user you want to add, its role and click save.

The screenshot shows the 'Cloud' interface with a navigation bar containing 'Cloud', 'Cameras', 'Users', 'Devices', 'Tutorials', and 'fabian.zamora@bounceimaging.com'. The main content area is titled 'Cameras » 6baa242a » Add membership'. It contains a card titled 'Create membership' with the text 'By adding a new user, you are giving permission to receive video streamed to the cloud from this camera.' Below this are two lines of text: 'Regular: can receive the video streamed to the cloud.' and 'Admin: can receive the video and can add/remove other users.' Below the text are two dropdown menus: 'User' with 'fabian.zamora@bounceimaging.com' selected and 'Role' with 'regular' selected. At the bottom of the card are two buttons: 'SAVE' and 'BACK'.

6. You should see the user you just added listed under the Memberships section.



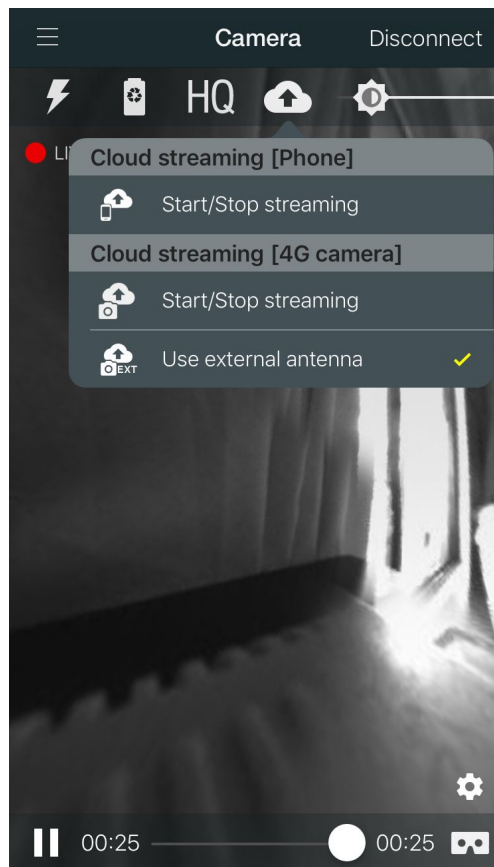
7. The new user is now able to upload and download videos using the camera.

IV. How to start uploading video

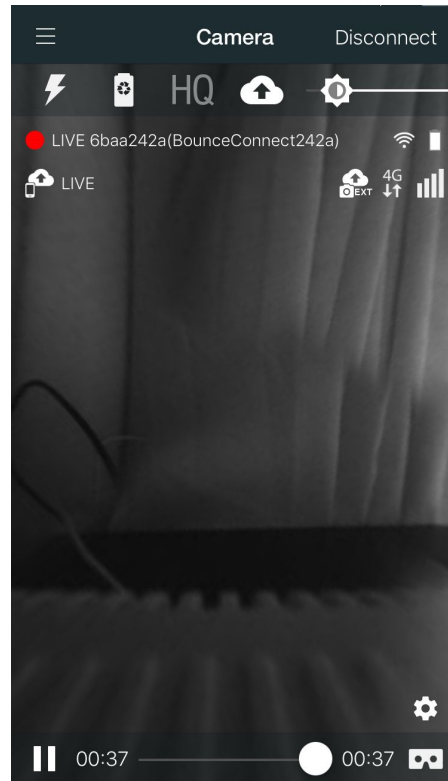
- You must have internet access in your iPhone/iPad for these steps.

Make sure you are using Bounce Viewer app version 3.x.

1. Connect to the camera locally using the camera's WiFi.
2. Once connected, **find and tap** the **cloud-button** as shown below:



3. Under the **Cloud streaming [Phone]** section, tap the option **Start/Stop streaming**. This will try to start streaming to the cloud using the phone cellular network. Make sure you are logged in with a member of the camera in order to be able to stream.
4. When successfully streaming to the cloud, you will see a **LIVE** indicator with a **cloud+phone** icon at the left of the screen as shown below:



5. **To stop**, click the **cloud-button** and tap the option **Start/Stop streaming** again . The LIVE indicator will no longer be visible in the screen.

V. How to start downloading video

- You must have internet access in your iPhone/iPad for these steps.

To receive the video streamed over the cloud from a camera, **you must to be logged in with a user account that is a member of the camera.** (See section II).

1. Go to the cameras screen of the app.
 - a. **Menu (top left) -> Cameras:**
2. Click **Connect** and select the **Cloud** tab. You will see the available streams you have access to.
3. Tap on the stream you want to connect to.

